

DEFECTIVE CARD APPLICATION

Regional Transit Connection (RTC) card

This application is for: Those who have a defective RTC card.



The RTC program provides a free card replacement for Clipper cards that are defective. Defective cards must be tested by transit staff to confirm the card has malfunctioned. Please bring your defective card and this completed application to a transit agency ([see 511 for locations](#)).

This application **cannot** be mailed in.

Defective cards must be tested by transit staff to confirm the card has malfunctioned.

Applicant Information - Please print clearly

Full Name (required): _____

RTC ID Number (if known): _____

Birthdate (M/D/Y) (required): ____ / ____ / ____

Address: _____ Apartment #: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Preferred communication method (required): US Mail Braille (Mailed) Email

Preferred Written Language: English Spanish Tagalog Chinese Other: _____

Preferred Phone Number: Home Cell _____ Additional: _____

I would like my card mailed to (required): my address above a transit agency for pickup

(transit agency name) _____

Transit agency staff verified this RTC card is defective

Name of transit staff: _____ **Date:** _____