

# DEFECTIVE CARD APPLICATION

## Clipper Access Card

**This application is for:** Those who have a defective Clipper Access card.



The Clipper Access program provides a free card replacement for Clipper cards that are defective. Defective cards must be tested by transit staff to confirm the card has malfunctioned. Please bring your defective card and this completed application to a transit agency (see 511 for locations).

This application **cannot** be mailed in.

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### Applicant Information – Please print clearly

**Full Name (required):** \_\_\_\_\_

Clipper Access ID Number (if known): \_\_\_\_\_

**Birthdate (MM/DD/YYYY) (required):** \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Address: \_\_\_\_\_ Apartment #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Preferred communication method (required):** US Mail ☐ Braille (Mailed) ☐ Email ☐

Preferred Written Language: English ☐ Spanish ☐ Tagalog ☐ Chinese ☐ Other: \_\_\_\_\_

Preferred Phone Number: Home ☐ Cell ☐ \_\_\_\_\_ Additional: \_\_\_\_\_

**I would like my card mailed to (required):** my address above ☐ a transit agency for pickup ☐

(transit agency name) \_\_\_\_\_

**Transit agency staff verified this Clipper Access card is defective**

**Name of transit staff:** \_\_\_\_\_ **Date:** \_\_\_\_\_