

REPLACEMENT CARD APPLICATION

Regional Transit Connection (RTC) card

This application is for: Those who have lost (including theft) or damaged their RTC card and need it replaced.



There is a \$3 application fee to replace your RTC card.

- If you are paying with cash, please go to a transit agency (see 511 for locations).
- If you are paying with a check or money order, please make it payable to 'RTC' and mail your payment/application to:

RTC
PO Box 7006
Stockton, CA 95267

Your lost/stolen/damaged RTC card will be deactivated by Clipper once your replacement application is processed. When you receive your new RTC card please reach out to the Clipper Customer Service Center at 877-878-8883 (TDD/TTY: 711) to transfer any funds from your previous RTC card to the new card.

Applicant Information - Please print clearly

Full Name (required): _____

RTC ID Number (if known): _____

Birthdate (M/D/Y) (required): ____ / ____ / ____

Address: _____ Apartment #: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Preferred communication method (required): US Mail Braille (Mailed) Email

Preferred Written Language: English Spanish Tagalog Chinese Other: _____

Preferred Phone Number: Home Cell _____ Additional: _____

I would like my card mailed to (required): my address above a transit agency for pickup
(transit agency name) _____

I certify that my eligibility has not changed since my last RTC application. I attest that the information on this application is true and correct. I understand that fraud or a misstatement of fact will disqualify me from receiving the benefits of the RTC Program. I also agree to provide additional information that may be requested as part of this process.

Signature (required): _____ **Date:** _____