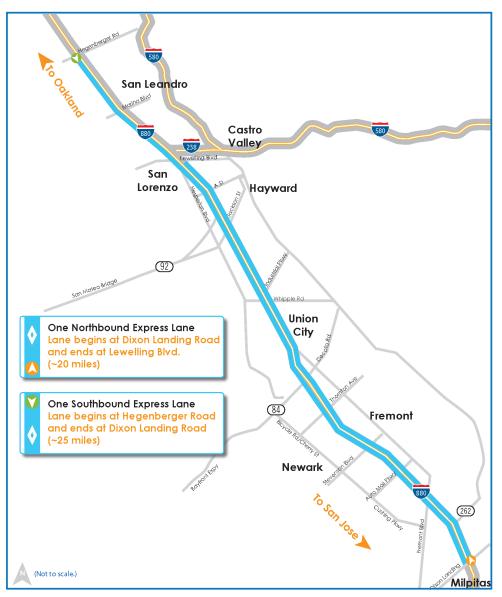


WHERE ARE THE I-880 EXPRESS LANES?



WHEN DO THE LANES OPERATE?

5 a.m. – 8 p.m. Monday – Friday, consistent with other Bay Area Express Lanes.

WHAT ARE THE TOLLING RULES?

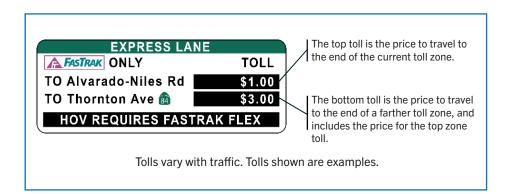


HOW DO I GET FASTRAK?

- Online at <u>bayareafastrak.org</u>
- In person at Costco or Walgreens. Visit <u>bayareafastrak.org</u> for a map of participating locations.
- Call 1-877-BAY-Toll
- Visit the FasTrak Customer Service Center at 375 Beale Street, San Francisco

HOW DOES TOLLING WORK?

As traffic increases, tolls increase. As traffic decreases, tolls decrease. Tolls can change every 5 minutes. The I-880 Express Lanes are divided into destination-based toll zones: 6 toll zones southbound and 5 toll zones northbound. Toll-paying drivers pay for each zone in which they drive. Pricing signs show one or two destinations and the toll to travel to each. Drivers pay the toll shown at the time they enter a toll zone, even if the toll changes before they exit the zone. As drivers near the furthest destination shown on the pricing sign (unless the express lane ends), they will see a new pricing sign with new tolls for the of destination-based toll zones, and decide whether to pay to stay in the lane or safely exit. When a driver exits the lane prior to the end of a toll zone, the driver pays the toll for the whole toll zone.



HOW DO THE EXPRESS LANES REDUCE CARPOOL CHEATING?

Express lane toll revenue pays for increased California Highway Patrol (CHP) enforcement. FasTrak Flex toll tags work with overhead beacons to show the number of people that are supposed to be in each vehicle, allowing CHP to focus enforcement on those paying a discounted toll or traveling toll-free. More CHP officers focusing on fewer vehicles catches more cheaters. Some cheaters will become toll-paying customers since they have the option to pay to use the express lanes.

HOW CAN I FIND A CARPOOL OR VANPOOL AND EARN REWARDS?

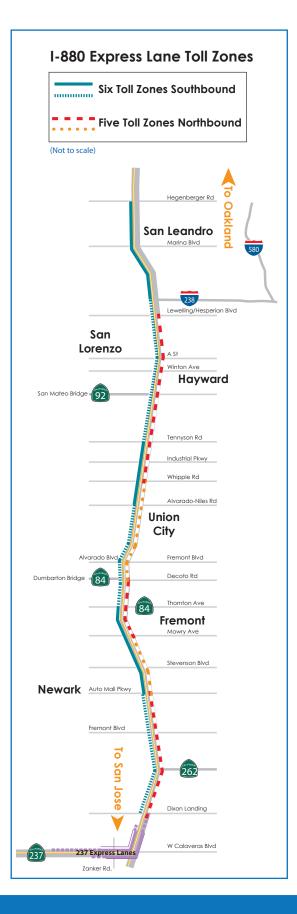
Visit carpool.511.org or vanpool.511.org to find a carpool or vanpool. Carpool.511.org explains the Bay Area's matching tools: Merge (for longer-term carpool arrangements with no built-in fee), Scoop (for daily, fee-based carpooling), and Waze/Waze Carpool (for daily, sliding-fee-based carpooling). Earn points for every carpool trip you make and redeem them for retail e-gift cards and more.

WHAT ARE THE BENEFITS OF THE 880 EXPRESS LANES?

Tolling rules, lane access restrictions, and better carpool enforcement tools improve traffic flow to keep the lanes moving. This gives carpoolers, and others who choose to use the lanes, a more reliable trip than regular HOV lanes. While Bay Area traffic may have its ups and downs, the I-880 Express Lanes will keep people moving.

HOW CAN I STAY INFORMED ABOUT THE I-880 EXPRESS LANES?

- Follow 511 on Facebook
- Follow MTC on Facebook, Twitter, YouTube, and Instagram
- Watch our educational videos at <u>https://www.</u> youtube.com/user/mtcabaglibrary
- Sign-up for e-mails about the I-880 Express Lanes at <u>service.govdelivery.com/accounts/CAMTC/sub-</u> <u>scriber/session/new</u>



BAY AREA

Learn more at expresslanes.511.org

Find MTC on **f in C iii**