Loading

1. Always load and unload your bike from the curb side of the bus.

2. If the rack is stowed, squeeze the silver release handle on the top and lower the rack from its upright position.

3. Lift your bike into the rack, putting the front wheel where indicated on the rack. (The first bike in the rack should be loaded in the position furthest from the bus.)

4. Pull the support arm up and over the front tire as close to the frame as possible. The support arm should rest securely on the front tire only, not on the bike’s frame.

5. Board the bus and pay your fare. Sit as close to the front as possible, to keep your bike in view at all times.

Unloading

- When approaching your stop, let the bus operator know you will unload your bike. Then exit through the front door of the bus.

- Lift the support arm from the bike’s tire and lower it to the magnet on the rack.

- Take your bike out of the rack.

- If the rack is empty, raise the rack up against the bus.

Tips

Before the bus arrives remove all detachable items from the bike, such as bags, air pumps and water bottles.

There is no age limit for riders using the bike racks or bringing bikes on board the bus. However, riders must be able to load and unload their bikes without help from the bus operator.
Take Your Bike For a Ride

Lost and Found
Don’t forget your bike when you get off the bus. More than 60 bikes were abandoned on SamTrans buses last year.

All unclaimed bikes left on racks will be sent to SamTrans Lost and Found. Information on missing bikes may be obtained 48 hours after the loss by calling 1-800-660-4287. Lost and Found articles may be picked up between 9 a.m. and 4 p.m., Monday through Friday.

Disclaimer
SamTrans is not responsible for damages to or caused by bicycles on SamTrans property or vehicles.

For More Information
Call 1-800-660-4287 or TDD only 650-508-6448 or visit www.samtrans.com.

Bikes on Buses

All SamTrans buses are equipped with bike racks, which hold a maximum of two bikes. Two additional bikes also are allowed inside the bus, depending on passenger loads.

Bikes ride for free and there is no age requirement for passengers using the bike racks. Passengers must be able to load and unload the bike without assistance from the operator.

Only single-rider, two-wheel bicycles are permitted. No motor, tandem or three-wheel bikes are allowed.

Lost and Found

1250 San Carlos Avenue
San Carlos, CA  94070-1306

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