



REGIONAL TRANSIT CONNECTION (RTC) DISCOUNT ID CARD PROGRAM RENEWAL APPLICATION INSTRUCTIONS

This application is for individuals whose RTC Discount Card will expire soon and only if you are eligible under a permanent category. A permanent category includes cards that have a “P” printed on them, Medicare (not Medi-Cal) card holders, permanent DMV Placard holders (**with updated placard**), or permanent disabled veteran status.

Seniors (anyone age 65 and older regardless of previous eligibility) should contact their transit agency to obtain a SENIOR CLIPPER CARD or visit clippercard.com. Seniors should not use this application.

To renew your card, complete this application and mail it to:

RTC Renewal
PO Box 70040
Oakland, CA 94612-0040

You may also take this application to your transit agency. Either way, please allow 21 days for your card to be mailed to you.

PLEASE CALL YOUR TRANSIT AGENCY FOR THEIR HOURS OF OPERATION If you have questions, please refer to the RTC website at <https://511.org/transit/rtc-card/locations>.

AC Transit 1600 Franklin Street, Oakland (510) 891-4706 TDD 711 (CRS)	BART Lake Merritt BART Station, Oakland (510) 464-7136 TDD (510) 839-2218
Golden Gate Transit 850 Tamalpais Avenue, San Rafael (415) 455-2000 or 511 / 711	Tri-Delta Transit 801 Wilbur Avenue, Antioch (925) 754-6622 TTY (925) 754-3695
SFMTA Customer Service Center (MUNI) 11 South Van Ness, San Francisco (415) 646-2224 TDD (415) 701-4730	SamTrans 1250 San Carlos Avenue, San Carlos (650) 508-6455 TDD (650) 508-6448
Sonoma-Marin Area Rail Transit (SMART) 5401 Old Redwood Hwy., Suite 200, Petaluma (707) 285-8182	Santa Rosa City Bus Transit Mall (B Street and 2 nd), Santa Rosa (707) 543-3333
County Connection (CCCTA) 2477 Arnold Industrial Way, Concord (925) 676-1976 ext 2066/2067 TDD (800) 735-2929 VOICE (800) 735-2922	Valley Transportation Authority 55-A West Santa Clara Street, San Jose -or- 3331 N. 1 st Street, Bldg. B, San Jose (408)321-2300 TDD (408) 321-2330
Soltrans (Vallejo Transit) 311 Sacramento Street, Vallejo (707) 648-4666 TDD 707/649-5421	Wheels (LAVTA) 1362 Rutan Ct. #100, Livermore (925) 455-7555
Solano Mobility Call Center 1 Harbor Center, Suisun City (800) 535-6883	Petaluma Transit 555 N. McDowell Blvd, Petaluma (707) 778-4460



RENEWAL APPLICATION

Use black or blue ink; do not use pencil.

If your address is illegible, your card will be sent to your local transit agency for pickup.

RTC CARD ID NUMBER

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This number is located on your RTC ID Card directly above your name. It starts with a letter and is followed by seven numbers. (Ex. A1234567)

NAME

Write name as it appears on your card

MAILING ADDRESS

APT. NUMBER

CITY

STATE

ZIP CODE

DAYTIME PHONE NUMBER

DATE OF BIRTH

MM / DD / YYYY

BIRTHDATE IS REQUIRED

EMAIL (Optional)

PLEASE NOTE DMV PLACARD USERS:

If you previously applied with a DMV Placard, please provide your **new** Placard Number:

✓ Attach a copy of the **2023 / 2025** Placard Receipt

REQUIRED for DMV Placards

My preferred communication method/format is: U.S. Mail Braille (mailed) Via Email

I certify that my eligibility has not changed since my last application. I further certify that I will notify my transit agency should my information and/or eligibility change.

YOUR SIGNATURE

Today's Date

To be filled out by transit agency personnel

VERIFY RTC ID # _____ Transit Agency ID: _____